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December 13, 2016

TO: Claremont University Consortium Students
RE: Issues with Health Insurance Identification Cards

Dear Student,

As the administrator for the Claremont Student Health insurance plan, we deeply regret the experience some students may have had with delays in receiving your insurance identification card. After hearing from students that there was an issue, we immediately took action to correct the system and process that caused the delays. We take any problems our students and clients experience very seriously, and are taking the necessary steps to make sure that this type of problem does not happen again.

Ascension values your feedback. Please feel free to contact our office if you continue to have any student health insurance-related issues in the future. We look forward to continuing our support of your health insurance needs.

Sincerely,

Ascension Benefits & Insurance Solutions, Student Health